

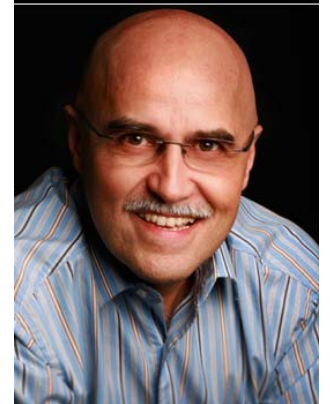
Jean-Yves Lord, MBA

Business Coach and Facilitator

BIOGRAPHY

PROFILE

Jean-Yves has been coaching and facilitating for 10 years and brings 25 years of experience as a senior executive in Canadian based national organizations with budgets up to \$8.5 million. An accomplished coach, he is known for his superior ability to elicit trust from others, bring people together, and develop lasting collaborative relationships. Through uniquely deployed leadership alignment and results-focused coaching, he helps leaders to find their own solutions to challenges and to harmonize performance imperatives with the creation of a sustainable employee engagement culture.



PROFESSIONAL ACCOMPLISHMENTS

Jean-Yves' professional accomplishments include:

- Coached key leaders (VPs, GMs, Managers) in two of Canada's leading corporations through company-wide organizational change processes resulting in higher employee satisfaction and engagement, increased power of influence for leaders of virtual teams; improved business results and significant gains in safety performance
- Coached over 50 executives and directors for the Canadian Federal government and coached 11 Federal Public Service teams to high levels of self-direction and collaboration
- Trained and coached over 100 management trainees to integrate coaching behaviors as an integral part of their leadership competencies
- Facilitated meetings, strategic planning sessions and events from 8 to 800 participants
- Delivered organizational and leadership development initiatives in Federal Government departments ranging from 40 to 380 employees spread across Canada
- Was founding Executive Director of a national trust organization, defining its vision, mission, and strategy, designing its operating systems and managing the performance of a \$50 million fund with above-market average returns
- Initiated and guided strategic visioning and planning that lead to the adoption of a strategic plan which transformed an association into a broad-based democratic structure, increasing its membership base and revitalizing its finances
- Launched the Government Relations Leadership Institute in Ottawa to develop and enhance skills and competencies of government relations practitioners
- Initiated and participated in the development of online assessment tools for supporting executive coaching initiatives with leaders at all levels within organizations

EDUCATION AND BACKGROUND

Jean-Yves holds an MBA from the University of Athabasca. He is a Certified Business Coach (B-Coach Systems), a Certified Association Executive and is professionally trained as an Open Space Technology facilitator. He has been continuously involved as a volunteer leader of several business, professional, educational, and community organizations. His career has included extensive international business travel.